

Investor Grievance Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Days (Monday-Friday)
Customer Care	Mr. Karan Padte	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208000	support@vnsfin.com	10 AM- 5 PM
Head of Customer Care	Mr. Rakesh Pandey	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(1)	investorgrievancel1@vnsfin.com	10 AM- 5 PM
Compliance Officer	Mr. Vinay Jha	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(2)	investorgrievancel2@vnsfin.com	10 AM- 5 PM
CEO	Mr. Vikas Singhania	A-401, Mangalaya, Marol Maroshi Road, Andheri East, Mumbai-400059	022-61208021(3)	investorgrievancel3@vnsfin.com	10 AM- 5 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI <https://scores.gov.in/scores/Welcome.html> BSE <https://bsecrecs.bseindia.com/ecomplaint/frmInvestorHome.aspx> NSE: <https://investorhelpline.nseindia.com/NICEPLUS/> MCX: <https://www.mcxindia.com/InvestorServices/grievances/register-e-complaint> CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote complaint Service Ticket/Ref No. while raising your complaint at SEBI SCORES/Exchange portal.